



DAVID S

Personal Profile

I am an effective smart worker with Good ardent attitude where my experience gained me a remarkable presence of mind in making spontaneous decisions. I'm highly motivated to learn and improve my crafts day by day.

Contact Details

Number: +966-562121394 (WA)
Number: +91 8870908749 (PRIME)
Email: davidzucker97@gmail.com
Address: ROYAL COMMISSION, RADWA,
YANBU, SAUDI ARABIA - PO - 41912

Achievements

- Event Manager - Managed 12+ events @bin concepts
- State Footballer
- State Dancer

Internship Details

- BYJUS Think and Learn Pvt Ltd as a Business Development Associate (BDA) from 31st Dec 2018 to 11th Feb

Software Proficiency

- Microsoft Excel
- DIABOS
- GEOCONNECT
- DA DESK
- Microsoft Outlook
- Adobe Software
- Auto CAD
- CRM
- OBS

Language Proficiency

- English - Read, Write, Listen, Speak
- Tamil - Read, Write, Listen, Speak
- French - Write, Read
- Hindi - Listen
- Malayalam - Listen

Work Experience

Operation Executive

SHARAF SHIPPING AGENCY (NOV 2022 - TILL NOW)

- Handling vessel operation both TANKER, CHEMICAL AND DRY VESSELS from receiving required documents to sailing the vessel providing with all required documents.
- Handling vessel following EDP procedures including preparing BL's, Manifest and COO along with the terminal for departure.
- Handling Port Systems updating the Arrival, Departure and Shifting of the vessel with the port and related required parties.
- Handling all the Husbandry services like CREW CHANGE, IMMIGRATION RELATED DOCUMENTS, OKTB, FIGHT BOOKINGS, HOTEL BOOKINGS, TAXI BOOKINGS, DHL, Fresh water supply, Off Landing Samples, Ballast Water Sampling, Negotiate with Ship Chandler for Supply of Provisions.
- Also Have experience in handling Navy Vessel providing them all the adequate request from the vessel like arranging ROUTER, MOBILE PHONES, SUPPLY STUFF's, FRESH WATER, CREW CHANGE, DHL, GARBAGE DISPOSAL, SEWAGE DISPOSAL and any other emergency services requested @ 24x7.
- Communicate with Principals and the Local agents providing the appropriate information to the principal making sure a better and a comfortable experience.
- Scrutinizing the Proforma Disbursement account including fund request or following up with the MT 103 slip in order for prior approvals.
- Working with Tools like DIABOS, GEOCONNECT and DA DESK by uploading and managing PDA's eventually scrutinizing it making convenient for the Principal.
- Check the cost from Local Agents are correct and posting it to the client and ensuring a smooth transaction and assist them in case of discrepancies with the PDA or with the Subject call.
- Working with Issuance of BL's by being in touch with the MASTER, CHARTERER and the OWNER sometimes with the Brokers as well.
- Ensuring to check with the LOA or LOI subject to call with MR requesting for the BL draft and issuing the BL with all proper information with the approval of the owners.
- Handling Suez canal transits, Port Said as well as Port Suez keeping the clients posted with the ETA report and ensuring a smooth transit of the vessel by enrolling the vessel with the SCA way before arrival assisting the client if they need a same day transit, assisting them with the PDA's and the report in the timely manner ensuring a smooth transit.
- Assisting the client with the rebate of the vessel applying for rebate application requesting for documents prior to the guided timeline and assisting them with the rebate refund once voyage is done.

Cheque Truncation System

Karur Vysya Bank (Nov 2019 - Jul 2020)

- Experienced as a Cheque Truncator in Cheque Truncation system who verifies the data in the Cheque and passes on. Learned how to handle the Customer in worse situation.

Customer Support Executive

AMAZON (Aug 2020 - Feb 2021)

- Experienced as a Virtual Customer Support Executive handling irate customer and making them continue their transaction with the organization even after the Inconvenience. Learned to understand the needs of the Customer.

Customer Success Expert

BYJUS Think and Learn Pvt Ltd (May 2021 - Jul 2022)

- Experienced as a Customer Support Executive who can handle the worse situation by boasting up the confident and removing the speculation of the customer and make them continue do transaction with the organization. Learned to keep my mind calm even in worse.

Academic Background

Anna University

VSB College of Engineering (2015-2019)

- Pursued my Bachelor's Degree in the Stream of Mechanical Engineering with a First Class Aggregate of 67%

Academic Project

Design and Fabrication of Accident Avoiding Cutting Machine

- Project deals with the rectification of accident while working in the Cutting Machine. It also deals with the fabrication of working of sensor used in it. My moto was to increase the safety and to rectify the Run time calamity.

National Model Matric. Hr. Sec. School

Higher Secondary Grade (2013-2015)

- Pursued my 10th grade with an aggregate of 94%
- Pursued my 12th grade with an aggregate of 71%

Self - DecelARATION

I hereby, declare that all the particulars mentioned above are true to best of my knowledge and belief.

Date:

Place:

Signature