Hiva Farhad Shojaei

LOGISTICS OPERATIONS

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Professional Summary

Dedicated logistics professional with over 5 years of experience in shipping and freight forwarding, specializing in import operations, documentation, and client relations. Skilled in TMS software, MBL/HBL, demurrage management, telex release, and Incoterms. Experienced in handling international markets, including Iran and China, and proficient in issuing bank guarantees and SBLCs.

Experience

Business development manager – Private Banking Industry Black Locust Financing Brokers LLC, Dubai, UAE June 2024 – Present

- Issued bank guarantees and Standby Letters of Credit (SBLCs).
- Conducted market research and evaluated new investment opportunities.
- Managed client communications and ensured timely response to term sheets.
- Prepared detailed reports to assist management in evaluating projects.

Operations Coordinator – Import Department

Lavin Sea Aria Logistics Forwarder Company, Tehran, Iran 2020-2023

- Managed import operations for sea freight, including documentation and shipment tracking.
- Ensured compliance with MBL and HBL standards and resolved demurrage issues.
- Facilitated cargo releases through telex and maintained strong client relationships.
- Specialized in coordinating shipments for the Iranian and Chinese markets.



Intern - Logistics and Shipping Operations

Afaq Adak Shipping Company, Tehran, Iran 2018-2020

- Supported import logistics operations, including preparing shipping documents.
- Assisted in tracking shipments and liaising with clients for timely deliveries.
- Gained experience using TMS software and industry-standard practices.

Education

Azad University of Tehran

French Literature | Level: Bachelor's Degree 2020-2023

University of Science And Culture

Business Administration | Level: Associate's Degree 2017-2020

Skills & abilities

- Logistics Expertise: Import operations, MBL/HBL, demurrage resolution, telex release.
- Banking Knowledge: Issuing bank guarantees and SBLCs.
- Technical Proficiency: TMS software and advanced logistics tools.
- Market Experience: In-depth knowledge of Iranian and Chinese markets.
- Incoterms: Familiar with standard terms for international trade.
- Languages: Fluent in English (IELTS Band 8), Persian (Native), and French (Intermediate).

Certifications

• IELTS (Band Score: 8)

Personal Details

Nationality: Iranian Residency: UAE (since June 2024)