

### Contact

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- AIRPORT FREE ZONE,
  DUBAI

### Education

### **BCA**

MAHATMA GANDHI UNIVERSITY KOTTAYAM,KERALA

2017-2020

# PG DIPLOMA IN LOGISTIC & SUPPLY CHAIN MANAGEMENT

RIZENBUSINESS SCHOOL ERNAKULAM, KERALA

2021-2022

# Computer Skills

- MS Excel
- MS Word
- PowerPoint
- Dot Net
- HTMI
- SOL

# Language

**ENGLISH** 

HINDI

MALAYAM

TAMIL

# GAUTHAMKRISHNA J

### Profile

Seeking a responsible career opportunity to utilize my training and skills, while making a significant contribution to the success of the company.

# Experience

### FLIPKART Pvt Ltd Banglore

### **IT Support**

IT Support Executive specializing in managing inbound department data, including product details, quality, pricing and invoice verification. Proficient in quality assurance processes. Demonstrated expertise in ensuring seamless data flow and accuracy, contributing to operations within the organization.

#### **Issue Resolution Team**

Experienced in issue resolution within a dynamic team, focusing on quality assurance, damaged product maintenance, replacement processes, and meticulous resolution of invoice discrepancies. Proven ability to efficiently address challenges, ensuring customer satisfaction and operational excellence.

# Skills

Customer Relationship Management

Communication Skill

**Negotiation Ability** 

Data Analysis

Team Work

Logistics Management, Warehouse Management

Documentation, Invoicing, Transportation

Inventory Management, Freight-Forwarding

Good analytical & Problem Solving Skill

Procurement Analysis

# Visa Status

**Paasport**: W0905362 **visa**: Visit Visa

# Declaration

Thereby declare that all statements are true complete and correct to the best of my knowledge and belief (Gauthamkrishna j)