



RIADH KASSAR

A highly organized, dedicated and confident shipping department manager

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📍 IMPZ DUBAI UAE

Profile

A highly organized, dedicated and confident shipping manager, with several years of experience and with a proven ability to improve working environments. For me, the work I do is a passion, not only a regular job.

Education

Management Oct 2012 – Jun 2013

University of Management FSEG, Sfax – TUNISIA

- Management, accounting and finance studies

Management Sep 2005 – Jun 2007

High Commercial Studies Institute IHEC, Sfax – TUNISIA

- Management, accounting and finance studies

Technical studies bachelor degree Sep 2004 – Jun 2005

HS APRIL 09, 1938, Sfax – TUNISIA

Employment

HEAD SHIPPING & LOGISTIC DEPARTMENT Nov 2013 – Oct 2023

NORTH AFRICA SHIPPING AGENCY, Tunisia

- Plan and implement overall shipping strategy
- Use shipping software to organize and prioritize shipping activities
- Oversee the whole shipping process
- Suggest solutions for process optimization
- Supervise and oversee shipping team members
- Build and maintain professional relationships with relevant internal and external stakeholders (such as warehouse workers, vendors, purchasing managers, suppliers, customers etc.)
- Negotiate better pricing
- Identify shipping issues and implement solutions in a timely manner
- Create and present reports for upper management
- Sales and door to door services

SHIPPING DEPARTMENT AGENT Sep 2009 – Oct 2013

NORTH AFRICA SHIPPING AGENCY, Tunisia

- Boarding all kinds of motor vessels and oversee and planify all the goods' unloading / loading process
- Arranging a berth, all required port and husbandry services
- Looking after the needs of the Master and crew
- Clearing the ship with the port and other authorities

Personal details

Date of birth

June 5, 1985

Place of birth

Tripoli

Driver's license

A1 A B H / 2003

Gender

Male

Nationality

TUNISIAN

Civil status

Married

Skills

Team & time management

Strong decision maker

Innovative & self-focused

Microsoft Office

Tunisia Trade Net Shipping Application

Software management

Languages

Arabic

- Follow-up and submission of appropriate documentation
- Communicate with stevedoring representatives
- Supervising & manage all the operations of the empty containers warehouse's
- Assign orders to a transport load/unload , and schedule them

CUSTOMS CLEARANCE OFFICER

Feb 2008 – Aug 2009

FAIEZ MARITIME AGENCY, Tunisia

- Representing customers in customs clearance process
- Collection of documents for customs clearance of goods
- Issuing customs documents, keeping records of relevant documents
- Communication with the customs
- Working with specialised customs software
- Liaising with customers
- Responsibility for related administrative tasks

Internships

Active member in an international students association

Sep 2005 – Jan 2008

AIESEC, Sfax – TUNISIA

AIESEC is a global platform for young people to develop their leadership potential through practical experiences of many kinds, including internships, volunteering opportunities, and more.

References

CMA CGM – MAERSK LINE – MSC – CTN – MTL FEEDER – MEDEXPRESS – DACHSER

POULINA GROUP HOLDING – NUTRISUD – MEDIMIX – SONEDE – OMV – GCT – GROUP HAMMAMI – OCT – ONH – SOCOMENIN – ALKIMIA – BAKER HUGHES – STEG – OMMP – MAKLADA – PIRECO
TUNISIA

MEDEX LINE
Malta

BUNGE
USA

SAMSUN MAKINA SANAYI
Turkey

French

English

Hobbies

■ Sport

■ DIY

■ Fishing

■ Reading

■ Music